



INFORMATION NOTE ON PERSONAL DATA PROTECTION

At the stages of protection, processing, transferring and protecting of your personal data in accordance with the Law on Protection of Personal Data no. 6698 (KVKK) we, as BANK MELLAT are acting as a data supervisor and taking all of the required actions and measures. Now, we wish to inform you on these issues.

COLLECTION OF PERSONAL DATA AND LEGAL CAUSE

Bank Mellat may collect personal data of its customers by direct and indirect channels like headquarter, branches, website, fax, video camera at headquarter and branches, public and credit corporations, social media etc. to fulfill our legal obligations.

PURPOSE OF PROCESSING OF PERSONAL DATA

Bank Mellat is processing, storing and transferring of the personal data and proprietary personal data considered and believed to be needed by it so as to provide the best services and products targeted to be offered, apart from the information legally required to be collected from its customers and their duly authorized officers. Your personal data is processed for the activities such as reporting to legal authorities, internal operations, credit evaluation, risk management, customer acquisition, protecting fraud, providing the security at the bank etc.

TRANSFER OF PROCESSED PERSONAL DATA

Bank Mellat may share your personal data with some public legal entities such as the Banking Regulation and Supervision Agency (BDDK), the Capital Markets Board (SPK), the Turkish Central Bank (TCMB), MASAK (Financial Crimes Investigation Board) and Social Security Agency (SGK), or the Credit Registration Bureau (KKB), the Banks Association of Turkey (TBB), independent audit firms etc. which provide services to us in the course of our banking operations, and other persons or entities permitted by the Banking Law.

If you demand our Bank to delete or destroy or anonymize your personal data, your such demand may be fulfilled only at the end of the period of time foreseen in the applicable laws and during such period of time, your personal data will not be processed or shared with third parties, except for the legal obligations arising out of national and international laws, regulations, treaties and agreements.

PROTECTING OF PERSONAL DATA

Your personal data may be protected for 10 years as per legal obligations. If you demand our Bank to delete them the data will be deleted at the end of this period. Even this period has been expired your personal data may be anonymized upon for our banking service.



RIGHTS OF THE RELEVANT PERSON WHOSE PERSONAL DATA IS PROCESSED

- To learn whether your personal data is processed or not,
- If your personal data is processed, to request information in relation therewith,
- To learn the purpose of processing of your personal data, and whether your personal data is used for the intended purposes or not,
- To learn third parties to whom your personal data is transferred at home or abroad,
- If your personal data is processed incompletely or inaccurately, to request correction or completion of the same,
- To request deletion or destruction of your personal data,
- If your personal data is corrected, completed, deleted or destroyed as above, to request the reporting of such acts to third parties to whom your personal data has been transferred,
- To raise objections against any results that may have been obtained against you due to analysis of your processed data solely and exclusively through automatic systems; and
- If you have incurred damages due to unlawful processing of your personal data, to request indemnification of your damages.

You may transmit your demand, with a petition containing your demand and accompanied by your identity documents, to our headquarter and branches to our Büyükdere Caddesi Binbir çiçek Sk. No:1 Levent/Beşiktaş – İSTANBUL address or via a notary public or with an e-mail to mellat@mellatbank.com or secure electronic signature to bankmellat@hs01.kep.tr address

Such demands transmitted as above will be freely responded and handled by **Bank Mellat** within thirty days at the latest. However, if any fee is stipulated by the Personal Data Protection Board it will be charged from your side.

I have read the “Information Note” made in accordance with the Law of Protection of Personal Data and I hereby accept that my data to be processed within the framework of Information Note.

I have read the “Information Note” made in accordance with the Law of Protection of Personal Data and I hereby not accept that my data to be processed within the framework of Information Note.

Name – Surname :

Date – Signature :